Client/Swim Instructor Agreement

Client’s Responsibilities:

1. I understand that all payments for swim lessons must be made prior to the first lesson. I will need to present the receipt to the instructor at the start of the first lesson.
2. The time of the lesson is set by an Aquatics Manager and if changes need to be made, I will contact my instructor within 24 hours.
3. Each lesson is scheduled for 45 minutes. To maximize each lesson, I will be ready to swim precisely at the scheduled time.
4. I understand that if I am going to be more than 5 minutes late for a lesson, I must contact my instructor.
5. I understand that if I am more than 15 minutes late for a scheduled lesson, it will be considered a no-show and the lesson will be charged in full and will count against the purchased swim lesson package.
6. I understand that all lessons must be cancelled at least 24 hours in advance or that session will be charged in full and will count against the purchased swim lesson package.
7. I understand the session payments are non-refundable.
8. I agree to adhere to the lesson requirements. This includes using a minimum of one lesson per week. This allows adequate progression with the client and instructor. If I fail to use my sessions in the allotted time span (example: 3 lessons in 3 weeks), I understand these lessons will be forfeited.
9. I agree to report any discomfort or pain experienced during a lesson to the instructor.

Swim Instructor Responsibilities:

1. The instructor will design each lesson to meet the participant’s needs and goals.
2. The instructor agrees to provide a safe and effective lesson environment.
3. All client’s information regarding the assessments, programs, and pertinent medical history will remain confidential.

I understand and agree to the guidelines and responsibilities listed above:

Client’s Signature: ____________________________ Date: ____________.

Instructor’s Signature: ____________________________ Date: ____________.